



tropicana  
COLLECTION

# RETURN ORDER FORM

## Thank you for your order

We hope you are satisfied and love every purchase made by our website but if you are not, no worries, we're here to help! Items can only be returned for exchange. Simply fill in the form and send it back to us with the item/s (in their original condition). Please follow the steps below within 14 days of receiving your delivery. Visit [www.tropicanacollection.com](http://www.tropicanacollection.com) for our Exchange & Return Policy.

STEP 1.

### PROVIDE PURCHASE AND PURCHASER INFO

<b>Name</b>		<b>ORDER NO. (if known)</b>
<b>Business Name (optional)</b>		
<b>Street Address</b>		<b>ORDER DATE. (if known)</b>
<b>City / Post Code</b>		
<b>E-mail</b>		<b>DELIVERY DATE. (if known)</b>
<b>Phone</b>		

STEP 2.

Next to the products listed below, select one of the reason codes (1-9) against your return.

### RETURN ITEM AND REASON

QTY	Item   Style No.	Reason for Return No.(1-9)	Exchange with Style / Size	Reason for Return Code
				1- Looks different to image on website
				2- Ordered more than one size
				3 - Arrived too late
				4- Poor quality / Faulty
				5- Doesn't fit properly
				6- Doesn't suit me
				7- Incorrect item received
				8- Parcel damaged on arrival
				9- Other

STEP 3.

**ENCLOSE RETURN FORM WITH MERCHANDISE IN WELL-SEALED BOX.  
MAIL TO ADDRESS BELOW ACCORDINGLY.**

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